

**REGIONAL EMS
COMMUNITY INTEGRATED HEALTHCARE PROGRAM
DIABETES MELLITUS (DM)
PHONE FOLLOW UP SCRIPTED COMMUNICATION
ADMINISTRATIVE ORDER**

When conducting a phone follow up for participants referred into the CIHP for DM, the following questions will need to be asked and responses documented on the ePCR.

How are you doing?

Have you been keeping a log of the blood sugar readings?

How have your blood sugar readings been?

Do you have any new wounds or injuries since last visit?

Any changes with previous wounds? (If applicable).

Do you have any numbness or tingling in your hands or feet?

Had you had a decrease in mobility or sensation?

Have you been remaining compliant with your medications?

Have you been remaining compliant with your diet?

Have you had to use any emergency sugar?

Have you experienced any symptoms of low or high blood sugar?

Have you experienced any increased thirst or urination?

Have you experienced any weight gain or loss?

Have you experienced any blurry vision?

Have you experienced an increase in your appetite?

Have you had any doctor appointments? If so, what was the outcome?

Would you like me to come to you for a home visit?

When would be a good time to call you again?

Do you understand that you can call us whenever you need us?

Any answer that demonstrates a decline in the participant's management of their disease process initiates a home visit.