

**REGIONAL EMS
COMMUNITY INTEGRATED HEALTHCARE PROGRAM
PNEUMONIA (PNA)
PHONE FOLLOW UP ADMINISTRATIVE ORDER**

To be a candidate for telephone follow up, CIHP participants, regardless of referred complaint, are eligible after meeting the following criteria and after they have received the initial in-home visit. All attempts should be made to have the final visit be in person.

- Cannot have current exacerbated CHF symptoms
- All post discharge appointments scheduled
- Participants must have a PCP or referred to one
- Verbalize basic understanding of
 - Disease process
 - Medications
 - Management of disease process
 - Understanding of basic dietary needs
- Support system in place, as needed
 - Friends
 - Family
 - Etc.
- Have reliable transportation to follow up appointments
- Educated on the importance of smoking cessation, as needed
- Medication reconciliation

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For participants referred into the CIHP for PNA, the following items need to be addressed and documented:

- Cough/sputum improving
- Afebrile
- Compliant with medications and antibiotic treatment
- Increase in activity
- Return to baseline shortness of breath for participants with PMH of COPD
- Lung sound improvement in affected lobe
- Compliance with home O2 as needed
- For participants with no PHM of COPD, SPO2 on exertion >90%
- Verbalized understanding of environmental issues and triggers