REGIONAL EMS COMMUNITY INTEGRATED HEALTHCARE PROGRAM MYOCARDIAL INFARCTION (MI) PHONE FOLLOW UP SCRIPTED COMMUNICATION ADMINISTRATIVE ORDER

When conducting a phone follow up for participants referred into the CIHP for MI, the following questions will need to be asked and responses documented on the ePCR.

How are you doing?

Have you experienced any chest pain or shortness of breath?

Have you experienced any difficulty breathing at night?

Have you experienced any weight gain?

Have you been compliant with your medications?

Have you had to take nitroglycerine or any other medications to relieve chest pain?

Have you experienced any:

Back pain?

Epigastric pain?

Nausea?

Indigestion?

Have you had any doctor appointments? If so, what was the outcome?

Would you like me to come to you for a home visit?

When would be a good time to call you again?

Do you understand that you can call us whenever you need us?

Any answer that demonstrates a decline in the participant's management of their disease process initiates a home visit.